

# Client Onboarding with CashCalc

**Presented by:**

Ray Adams, Director & Chartered Financial Planner  
Sol Lemoigne, Accounts Manager

# Agenda

## **1. Sending and Reviewing a Fact Find**

Send clients a Portal invitation

Pre-populate a Fact Find

Review the Fact Find and edit information

Request updates for review meetings

## **2. Use back-office integrations**

Edit information in the Client Profile

Sync with back-office

Fetch updates from the Fact Find or Calculators

Send the updated data into a cashflow

# Add a client

**NICHE** Dashboard My Clients Add Client My Account 17 Sol Lemoigne Admin

Dashboard Add a login Book a demo Presentation mode

## Good afternoon, Sol

[Add a new client](#) [View your 21 existing clients](#)

### Get more from CashCalc

83%

- Generate a Net Worth statement
- Watch a pre-recorded CashCalc demo
- Activate your bespoke branding
- Create an Asset Allocation template
- Create a Cashflow forecast
- Create a Reduction in Yield forecast
- Create your first client
- Create your first report
- Create a Market Event template

### Recent activity

Funds added Last 30 days

Average per day: £2,032  
Total: £63,000

### Recent clients

- [John Smith & Andrea Smith](#)  
Last updated 6 minutes ago
- [John Smith](#)  
Last updated 1 hour ago
- [Test Portal](#)  
Last updated 3 hours ago
- [Plan Money](#)  
Last updated 22 hours ago
- [Jenny Test](#)  
Last updated 6 days ago
- [Example Client \(Works\)](#)  
Last updated 1 week ago
- [Reg & Solly](#)  
Last updated 1 week ago
- [Example Client \(Compare Forecasts\)](#)  
Last updated 1 week ago

### Data Capture Form engagement

Complete: 16 (100%)  
Incomplete: 0 (0%)

### Client demographics

21 Total clients

### Resources

- Telephone support
- info@cashcalc.co.uk
- Book a demo
- Support articles
- Downloads
- Send us feedback

# Add a client



## Add a new client

### Add a new client

Add client from:

Brand new client

Client name:

John Smith

Date of Birth:

15

July

1961

Age: 58



Include a partner or spouse

Add client from:

Brand new client

Client name:

Andrea Smith

Date of Birth:

24

August

1963

Age: 56

Adviser:

Sol Lemoigne

[> More options](#)

Back

Add client

# Add brand new or from back-office

## Add a new client

Add client from:

Brand new client

Client name:


Brand new client

Import from Iress Xplan

# Send a Fact Find

John Smith & Andrea Smith

 [Financial Planning Tools](#)

 [Onboarding & Data Capture](#)

 [Client Profile & Integrations](#)

[Clients](#) [Edit](#)

John Smith & Andrea Smith

Dates of Birth

15th Jul 1961 & 24th Aug 1963  
(58 & 56)

Adviser

Sol Lemoigne

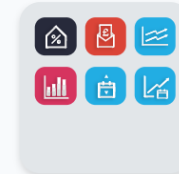
## Financial planning tools



Client Profile & Integrations



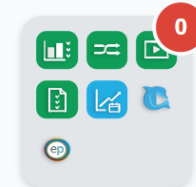
Onboarding & Data Capture



Core Tools (6)



Cashflow Modeller



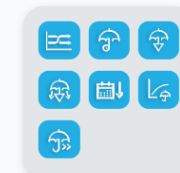
TVC & APTA Module



Inheritance Tax Planner



Investment, Tax & Other Tools (12)



Pension Tools (7)

# Send a Fact Find



Dashboard

Client Dashboard

My Clients

Add Client

My Account

Onboarding | John Smith & Andrea Smith

Financial Planning Tools

Onboarding & Fact Find

Client Profile & Integrations

Clients [Edit](#)

John Smith & Andrea Smith

Dates of Birth  
15th Jul 1961 & 24th Aug 1963  
(58 & 56)

Adviser  
Sol Lemoigne

## Client Onboarding & Fact Find

Send a request to fill in a Fact Find via your client's own login area.

Once they create their account, they can log back in and update their details at any time.

[Request information from John & Andrea](#)

[How the Client Portal works](#)

Client login account status:

✕ Account not set up

Status

Client Login

Permissions

Activity

### Onboarding status

Name

Status

Last updated

Actions

Fact Find

No changes requested

-

[Send new request](#)

[More](#) ▾

[Go back to Data Capture Forms](#)

# Send a Fact Find

## Client Portal: Request information



### STEP 1 Invitation to Client Portal

How would you like to send the invite?

- Email via CashCalc  Send myself, by copying link

Client email address

[Preview email](#)

sol@cashcalc.co.uk will also be copied in to this email.

### STEP 2 Verification

Client will need the PIN 8147 when signing up.

How would you like to send the PIN?

- Via text  Deliver myself

Mobile phone number

### STEP 3 Information to request

Which sections should the client update?

- Fact Find [Customise](#)  
 Client Agreement  
 Document Sharing

Close

Send

**Fact Find  
received -  
client**



## **Please create your secure Portal account**

Hi John & Andrea,

Here at Niche IFA, we use a secure online Portal to communicate and securely share information with our clients.

We'd therefore love for you to create your own Portal account, so you can do the same and securely share information from incomes and expenses to financial objectives.

All information entered into your Portal account will be stored in an encrypted format using AES-256. This is the accepted industry standard for securely storing data.

To create an account, please click the button below. If you'd prefer to copy and paste the link into your web-browser, the secure URL has also been provided.

**Create your secure Portal account**

<https://cashcalc-6766.cashcalc.co.uk>

Thank you,  
Sol Lemoigne



**Fact Find  
received -  
client**



**NICHE**

You are about to create your own secure personal portal to communicate and securely share information with Niche IFA. By clicking next you will be prompted to create a password and enter the Portal.

Please enter the 4 digit PIN that your adviser has provided to you.

PIN

[Missing PIN?](#)

**Next step**

Fact Find  
received -  
client



NICHE

Welcome, John Smith

Please enter your details below to create your account:

Email

johnsmith@hotmail.co.uk

Choose your password

Confirm your password

Your new password must contain:

- At least 1 capital letter
- At least 1 lowercase letter
- At least 1 number
- At least 8 characters long
- Passwords must match

Create your account

# Fact Find received - client

The image shows a screenshot of a web application interface for a client named John. The interface is in a dark grey theme. At the top, there is a navigation bar with the NICHE logo, 'Home', and 'Fact Find' tabs. On the right, there is a notification bell with a '2' and a user profile icon for 'John'. The main content area is partially obscured by a white modal window titled 'Your Portal'. The modal contains the NICHE logo, a welcome message, and instructions on how to use the portal. A 'Start' button is located at the bottom right of the modal, and a 'Close' button is at the bottom left. In the background, the main page shows a greeting 'Good afternoon, John', a description of the portal, and a section titled 'Actions' with a table listing 'Fact Find'.


**NICHE** Home Fact Find

Good afternoon, John

This is your own secure personal portal to communicate with your adviser.


**Actions**

If your adviser has requested changes, these will appear here.

NAME
 Fact Find

ng details.

**Your Portal** X

 **NICHE**

**Welcome to your Portal!**

Here you can share and update information with your adviser.

To get back to this page you can simply visit [sol-lemoigne-3473.cashcalc.co.uk](https://sol-lemoigne-3473.cashcalc.co.uk)

To get started your adviser has asked you to take a look at the following section:

**Fact find**

This contains all the information the adviser needs to make an accurate judgment of your financial situation.

**Start**

**Close**

**Make changes**

# Fact Find Client View



Home

Fact Find




John

## Good afternoon, John

This is your own secure personal portal to communicate and securely share information with Sol Lemoigne.

### Actions

If your adviser has requested changes, these will appear below. Otherwise, feel free to view or update your existing details.

NAME	STATUS	LAST UPDATED
 Fact Find	New changes requested	-

Make changes

# Fact Find received - client



Home

Fact Find



John

## Fact Find

### Make updates to your Fact Find

The Fact Find is a secure living document that we can use as a reference of your current financial situation, along with your objectives and goals.

We can use this information to aid in our financial planning process, and ensures the most accurate and up-to-date information is used when advising you.

#### Helpful Hints & Tips

- Changes save automatically as you type
- Take as long as you need, come back at any time
- Use approximate values if you're unsure
- Utilise notes and comments if you need them

Fact Find will be generated for John Smith.


Add a partner

I consent for CashCalc to collect this data and share it with them for use in line with their Privacy Policy (please contact your adviser for further information).

Get started

# Fact Find Client View

## Fact Find

 Last changed: a few seconds ago

### FORM PROGRESS

Personal Details

- John Smith
- Andrea Smith
- Address & Dependants

Employment

- John Smith
- Andrea Smith

Incomes

Expenses

Pensions

Savings & Investments

Other Assets

Loans & Mortgages

Health & Protection

- John Smith
- Andrea Smith
- Protection Policies

Insights & Objectives

### John Smith | Personal Details

#### Personal Details

Basic personal information such as your name, marital status and contact details.

#### Title

Please select an option 

#### First name Required

John

#### Middle name(s)

#### Last name Required

Smith

#### Date of birth (dd mm yyyy) Required

15 07 1961

#### Place of birth

#### Gender


Male  Female

#### Marital status

Please select an option 

# Fact Find Client View

## Fact Find


 Last changed: a few seconds ago

### FORM PROGRESS

- Personal Details**
  - John Smith
  - Andrea Smith
  - Address & Dependants
- Employment**
  - John Smith
  - Andrea Smith
- Incomes**
- Expenses**
- Pensions
- Savings & Investments
- Other Assets
- Loans & Mortgages
- Health & Protection
  - John Smith
  - Andrea Smith
  - Protection Policies
- Insights & Objectives

## Expenses

### Loan repayments

-  **Loan repayments suggestions**
- Mortgage [Add](#)
  - Credit Cards [Add](#)
  - Finance / Hire Purchase [Add](#)
  - Other loans [Add](#)
- [Dismiss](#) [Add combined total](#)

TYPE	COST
	No loan repayments added yet
	<a href="#">+ ADD A LOAN REPAYMENT</a>

### Housing expenses

-  **Housing expenses suggestions**
- Council Tax [Add](#)
  - Electricity [Add](#)
  - Gas [Add](#)
  - Water [Add](#)
  - TV Licence [Add](#)
  - Broadband / Landline / TV [Add](#)
- [Dismiss](#) [Add combined total](#)

TYPE	COST
	No housing expenses added yet
	<a href="#">+ ADD A HOUSING EXPENSE</a>

# Fact Find Client View

## Fact Find

### FORM PROGRESS

- ✓ Personal Details
  - John Smith
  - Andrea Smith
  - Address & Dependants
- ✓ Employment
  - John Smith
  - Andrea Smith
- ✓ Incomes
- ✓ Expenses
- ✓ Pensions
- ✓ Savings & Investments
- Other Assets
- Loans & Mortgages
- Health & Protection
  - John Smith
  - Andrea Smith
  - Protection Policies
- Insights & Objectives

### Other Assets

Currently owned assets  
Any assets you may currently own, including their approximate cost of acquisition and their current value.

Notes  
Enter any notes relating to this asset for the adviser to see.

#### Add an asset

Owner Required

Joint

Asset description ? Required

Home - CF3 5PB

Approx. cost of acquisition


£ 200000

Approx. current value

£ 226741

Owner since (mm yyyy)

01 2010

Data provided by  
HM Land Registry 

Close Add



# Fact Find Client View

## Other Assets

### Currently owned assets

Any assets you may currently own, along with their approximate cost of acquisition and current value.

ASSET DESCRIPTION	VALUE
Home - CF3 5PB <span>+1.22% p.a.</span>	Jan 2010: £200,000
Joint	Current: £226,741
<a href="#">+ ADD AN ASSET</a>	

# Fact Find Client View

## Fact Find

✓ Last changed: a minute ago

### FORM PROGRESS

- ✓ Personal Details
  - John Smith
  - Andrea Smith
  - Address & Dependants
- ✓ Employment
  - John Smith
  - Andrea Smith
- ✓ Incomes
- ✓ Expenses
- ✓ Pensions
- ✓ Savings & Investments
- ✓ Other Assets
- ✓ Loans & Mortgages
- ✓ Health & Protection
  - John Smith
  - Andrea Smith
  - Protection Policies
- Insights & Objectives

## Insights & Objectives

### Insights

Insights are smart suggestions based on what you entered in previous sections. It can suggest possible points for discussion with your adviser.

💡 You have a dependant, however you do not have a will. Would you like to discuss creating a will with your adviser?

Create objective

Dismiss

💡 You have a dependant, however you do not have a life insurance policy added. Would you like to discuss life insurance with your adviser?

Create objective

Dismiss

### Financial objectives

Your current financial objectives.

#### EXPENSE OBJECTIVE

Can we achieve our discretionary expenses in retirement?

Edit objective

Delete


Add a new objective

Back

Finish & Review

# Fact Find Client View

## Review

 Your Fact Find has been submitted to your adviser and is currently waiting to be reviewed.

### REVIEW

Personal details

Employment

Incomes

Expenses

Pensions

Savings and Investments

Other Assets

Loans and Mortgages

Health and Protection

Objectives

[Print copy](#)

## Personal Details

John

QUESTION	ANSWER
Title	
First name	John
Middle name(s)	
Last name	Smith
Date of birth	15 Jul 1961
Place of birth	
Gender	Male
Marital status	Married
Home phone	
Mobile phone	



# Fact Find Adviser View

Onboarding | John Smith & Andrea Smith

- Financial Planning Tools
- Onboarding & Fact Find**
- Client Profile & Integrations

Clients [Edit](#)

John Smith & Andrea Smith

Dates of Birth  
15th Jul 1961 & 24th Aug 1963  
(58 & 56)

Adviser  
Sol Lemoigne

## Client Onboarding & Fact Find

Send a request to fill in a Fact Find via your client's own login area.  
 Client Portal login page: <https://cashcalc-6766.cashcalc.co.uk/login>

[Request updates from John & Andrea](#)
[How the Client Portal works](#)
Client login account status: ✓ Account set up


Status	Client Login	Permissions	Activity
<b>Onboarding status</b>			
Name	Status	Last updated	Actions
Fact Find	Complete - ready for review	an hour ago	<a href="#">Review</a> <a href="#">More</a>


[Go back to Data Capture Forms](#)

# Fact Find Adviser View

Fact Find Review | John Smith & Andrea Smith

 Financial Planning Tools

 Onboarding & Fact Find

 Client Profile & Integrations

Clients [Edit](#)

John Smith & Andrea Smith

Dates of Birth  
15th Jul 1961 & 24th Aug 1963  
(58 & 56)

Adviser  
Sol Lemoigne

 Collapse

## Review Client Fact Find

This page outlines the differences between what is currently in the Client Profile and the client's information entered in their latest Fact Find. Please choose the values you would like to save in the Client Profile by selecting them from the table below.

### Personal details - John Smith

	Client Profile value	Fact Find value	
Gender	-	Male	<input checked="" type="checkbox"/>
Marital status	-	Married	<input checked="" type="checkbox"/>

### Personal details - Andrea Smith

	Client Profile value	Fact Find value	
Gender	-	Female	<input checked="" type="checkbox"/>
Marital status	-	Married	<input checked="" type="checkbox"/>

### Current address

	Client Profile value	Fact Find value	
Ownership status	-	Own (Mortgaged)	<input checked="" type="checkbox"/>

# Fact Find Adviser View

Financial Planning Tools

Onboarding & Fact Find

Client Profile & Integrations

Clients [Edit](#)

John Smith & Andrea Smith

Dates of Birth

15th Jul 1961 & 24th Aug 1963  
(58 & 56)

Adviser

Sol Lemoigne

Collapse

Client Profile value	Fact Find value
<a href="#">+ Created</a> ABC Personal pension £80000.00	<input checked="" type="checkbox"/> Add to Client profile

### Savings & investments

Client Profile value	Fact Find value
<a href="#">+ Created</a> DEF ISA £20000.00	<input checked="" type="checkbox"/> Add to Client profile

### Other assets

Client Profile value	Fact Find value
<a href="#">+ Created</a> Home - CF3 5PB £226741.00	<input checked="" type="checkbox"/> Add to Client profile

### Objectives

Client Profile value	Fact Find value
<a href="#">+ Created</a> Expense	<input checked="" type="checkbox"/> Add to Client profile

Save & go to Onboarding

- Save & go to Onboarding
- Save & go to Client Profile
- Save & go to Cashflow

# Fact Find Adviser View


## Request updates or prepopulate the Fact Find


Onboarding | John Smith & Andrea Smith

- Financial Planning Tools
  - Onboarding & Fact Find**
  - Client Profile & Integrations
- Clients [Edit](#)
- John Smith & Andrea Smith
- Dates of Birth  
15th Jul 1961 & 24th Aug 1963  
(58 & 56)
- Adviser  
Sol Lemoigne

### Client Onboarding & Fact Find

Send a request to fill in a Fact Find via your client's own login area.  
Client Portal login page: <https://cashcalc-6766.cashcalc.co.uk/login>

 Request updates from John & Andrea

 How the Client Portal works

Client login account status:  
✓ Account set up

Status	Client Login	Permissions	Activity
--------	--------------	-------------	----------

Onboarding status			
Name	Status	Last updated	Actions
Fact Find	<span>Reviewed</span>	2 hours ago	<span>Send new request</span> <span>More ▾</span>

[Go back to Data Capture Forms](#)

- Create and fill Fact Find
- Print latest Fact Find
- View completed Fact Finds

# Fact Find Adviser View

The screenshot displays the 'Client Onboarding & Fact Find' interface. On the left is a sidebar with navigation options: 'Financial Planning Tools', 'Onboarding & Fact Find', and 'Client Profile & Integrations'. The main content area shows the client profile for 'John Smith & Andrea Smith', including their dates of birth and the adviser 'Sol Lemoigne'. A modal window titled 'Client Portal: Request information' is open, allowing the user to request updates from the client. The modal includes a 'Client email address' field with a 'Preview email' and 'Edit' link, a text description of the email request, a section for selecting update sections, and 'Close' and 'Send' buttons.

**Client Onboarding & Fact Find**

Send a request to fill in a Fact Find via your client's own login area.  
Client Portal login page: <https://cashcalc-6766.cashcalc.co.uk/login>

[Request updates from John & Andrea](#) [How the Client Portal works](#)

Client login account status: ✓ Account set up

**Client Profile & Integrations**

Clients [Edit](#)

John Smith & Andrea Smith

Dates of Birth  
15th Jul 1961 & 24th Aug 1963  
(58 & 56)

Adviser  
Sol Lemoigne

**Client Portal: Request information**

Client email address [Preview email](#) | [Edit](#)

This email request will be sent to [johnsmith@hotmail.co.uk](mailto:johnsmith@hotmail.co.uk)  
sol@cashcalc.co.uk will also be copied in to this email.

Which sections should the client update?

- Fact Find [Customise](#)
- Client Agreement
- Document Sharing

[Close](#) [Send](#)

[Send new request](#) [More](#)





# Fact Find Client View



Home

Fact Find




John

## Good afternoon, John

This is your own secure personal portal to communicate and securely share information with CashCalc.

## Actions

If your adviser has requested changes, these will appear below. Otherwise, feel free to view or update your existing details.

NAME	STATUS	LAST UPDATED	Make changes
 Fact Find	New changes requested	an hour ago	Make changes

# Fact Find Adviser View

Fact Find Review | John Smith & Andrea Smith

Financial Planning Tools

Onboarding & Fact Find

Client Profile & Integrations

Clients [Edit](#)  
John Smith & Andrea Smith

Dates of Birth  
15th Jul 1961 & 24th Aug 1963  
(58 & 56)

Adviser  
Sol Lemoigne

## Review Client Fact Find

This page outlines the differences between what is currently in the Client Profile and the client's information entered in their latest Fact Find. Please choose the values you would like to save in the Client Profile by selecting them from the table below.

### Expenses

Client Profile value	Fact Find value
<span>Updated</span> Discretionary £1000.00, monthly	▼

### Pensions

Client Profile value	Fact Find value
<span>+ Created</span> 123 Employer/Group pension £15000.00	<input checked="" type="checkbox"/> Add to Client profile ▼

### Objectives

Client Profile value	Fact Find value
<span>+ Created</span> Will	<input checked="" type="checkbox"/> Add to Client profile ▼

- Save & go to Onboarding
- Save & go to Client Profile
- Save & go to Cashflow
- Save & go to Onboarding ▼

# Integration Set up

Client Profile | John Smith & Andrea Smith

 Financial Planning Tools

 Onboarding & Fact Find

 Client Profile & Integrations

Clients [Edit](#)

John Smith & Andrea Smith

Dates of Birth

15th Jul 1961 & 24th Aug 1963  
(58 & 56)

Adviser

Sol Lemoigne

NET WORTH

£342k



Total Investments:

£20,000

Total Pensions:

£95,000

Total Assets:

£226,741

Total Liabilities:

£0

**Sync with back-office**

Import/export client data to your back-office

**Fetch updates**

Import data into the Client Profile

**Update a calculator**

Export data to a new / existing forecast

**Print Net Worth statement**

Print PDF report of your client's finances

[Personal](#)

[Savings & Investments](#)

[Pensions](#)

[Other Assets](#)

[Liabilities](#)

[Incomes](#)

[Expenses](#)

[Servicing](#)



**John Smith**

Born 15 July 1961

[Link with Iress Xplan](#)

**Contact methods**

Email address sol@cashcalc.co.uk

[+ Add contact method](#)

**Personal Details**

[Edit](#)

Gender Male

Marital Status Married

Place of Birth -

**Health**

[Edit](#)

State of health Good



**Andrea Smith**

Born 24 August 1963

[Link with Iress Xplan](#)

**Contact methods**

No contact methods yet for this client. [Add contact method](#)

**Personal Details**

[Edit](#)

Gender Female

Marital Status Married

Place of Birth -

**Health**

[Edit](#)

State of health Good

State of health reason -

# Integration Set up

The screenshot shows a financial dashboard with a dark theme. At the top left, it displays 'NET WORTH' as '£342k' next to a donut chart. To the right, there are four summary items: 'Total Investments: £20,000', 'Total Pensions: £95,000', 'Total Assets: £226,741', and 'Total Liabilities: £0'. Below these are four action buttons: 'Sync with back-office', 'Fetch updates', 'Update a calculator', and 'Print Net Worth statement'. A modal dialog is open in the center, titled 'Link John Smith with Iress Xplan'. It has two main options: 'Create new client ✓' (highlighted with a red border) and 'Link to existing client'. At the bottom of the modal are 'Cancel' and 'Next >' buttons. The background dashboard is dimmed, showing a sidebar with 'Expenses' and 'Servicing' tabs, and a 'Link with Iress Xplan' button.

Category	Value
NET WORTH	£342k
Total Investments	£20,000
Total Pensions	£95,000
Total Assets	£226,741
Total Liabilities	£0

**Link John Smith with Iress Xplan**

- Create new client ✓**  
Create John Smith as a new client in Iress Xplan using CashCalc data
- Link to existing client**  
Link John Smith to an existing client in Iress Xplan

Buttons: Cancel, Next >

# Integration Set up

Client Profile | John Smith & Andrea Smith

Financial Planning Tools

Onboarding & Fact Find

Client Profile & Integrations

Clients [Edit](#)

John Smith & Andrea Smith

Dates of Birth  
15th Jul 1961 & 24th Aug 1963  
(58 & 56)

Adviser  
Sol Lemoigne

NET WORTH

£ 342k



Total Investments:	£20,000	Total Pensions:	£95,000
Total Assets:	£226,741	Total Liabilities:	£0

**Sync with back-office**  
Import/export client data to your back-office

**Fetch updates**  
Import data into the Client Profile


**Update a calculator**  
Export data to a new / existing forecast

**Print Net Worth statement**  
Print PDF report of your client's finances

[Personal](#) [Savings & Investments](#) [Pensions](#) [Other Assets](#) [Liabilities](#) [Incomes](#) [Expenses](#) [Servicing](#)

 **John Smith**  
Born 15 July 1961

✓ [Linked to XPLAN](#)











 **Andrea Smith**  
Born 24 August 1963


✓ [Linked to XPLAN](#)

# Integration Wizard

## Sync with Xplan

Manage your client's data all from one place - export to your integrated back-office, or import to update the Client Profile.

 Personal	2 / 2 integrated
 Contact methods	0 / 1 integrated
 Addresses	0 / 1 integrated
 Investments	0 / 1 integrated
 Pensions	0 / 2 integrated
 Assets	0 / 1 integrated
 Liabilities	Nothing to export
 Incomes	0 / 1 integrated
 Expenses	0 / 2 integrated
 Finish	

 Sync all data in the background

Syncing will update all integrated resources in the background. This may take a few minutes.

## Export your clients

In this stage, we will export your clients to your back-office. This will include any personal information such as names, date of birth and other hard facts.

### Your client(s)

John Smith  
Born 15 July 1961

 Integrated with Xplan

Andrea Smith  
Born 24 August 1963

 Integrated with Xplan

Your clients are already linked with Xplan

[Go to next stage >](#)



# Integration Wizard

## Sync with Xplan

Manage your client's data all from one place - export to your integrated back-office, or import to update the Client Profile.

Personal	2 / 2 integrated
Contact methods	0 / 1 integrated
Addresses	0 / 1 integrated
Investments	0 / 1 integrated
Pensions	0 / 2 integrated
Assets	0 / 1 integrated
Liabilities	Nothing to export
Incomes	0 / 1 integrated
Expenses	0 / 2 integrated
Finish	

Sync all data in the background

Syncing will update all integrated resources in the background. This may take a few minutes.

### Manage pensions

Actions ▾

In this stage, we will manage your client's pensions with your back-office.

#### Pensions

Sort by: First made ▾

123 Employer/Group pension  
**£15,000** Not integrated

Abbey  
**£80,000** Not integrated

Previous stage

Go to next stage

# Integration Wizard

- Personal 2 / 2 integrated
- Contact methods 0 / 1 integrated
- Addresses 0 / 1 integrated
- Investments 0 / 1 integrated
- Pensions 0 / 2 integrated**
- Assets 0 / 1 integrated
- Liabilities Nothing to export
- Incomes 0 / 1 integrated
- Expenses 0 / 2 integrated
- Finish

[Sync all data in the background](#)

Syncing will update all integrated resources in the background. This may take a few minutes.

## Pensions > Abbey

### Basic details

Required information for a pension

Owner: John Smith

Name: Abbey

Plan type: Personal pension

Plan provider:

Current value: £ 80000

Assumed net growth rate: 0 %

### Policy information

Optional, additional information regarding the policy itself

Policy number:

Effective date: Day Month Year

### Xplan information

Extra information required by Xplan

Product provider: Abbey Life [Change](#)

Type of pension: Defined Contributions (Money Purcl)

Pension Owner(s): John Smith

Status: Active

[< Back to pensions](#) [Link to existing](#) [Export >](#)

“Abbey” is not registered in Xplan’s list of product providers but “Abbey Life” is.

Are you happy to proceed?





# Integration Wizard

## Sync with Xplan

Manage your client's data all from one place - export to your integrated back-office, or import to update the Client Profile.

Personal	2 / 2 integrated
Contact methods	0 / 1 integrated
Addresses	0 / 1 integrated
Investments	0 / 1 integrated
Pensions	1 / 2 integrated
Assets	0 / 1 integrated
Liabilities	Nothing to export
Incomes	0 / 1 integrated
Expenses	0 / 2 integrated
Finish	

Sync all data in the background

Syncing will update all integrated resources in the background. This may take a few minutes.

### Manage pensions

Actions ▾

In this stage, we will manage your client's pensions with your back-office.

#### Pensions

Sort by: First made ▾

Abbey Life Defined Contributions (Money Purchase)  
**£80,000** ↔ Integrated ↻ Compare >

123 Employer/Group pension  
**£15,000** ↔ Not integrated >


< Previous stage

Go to next stage >

# Client Profile & Cashflow

Client Profile | John Smith & Andrea Smith

 Financial Planning Tools

 Onboarding & Fact Find

 Client Profile & Integrations

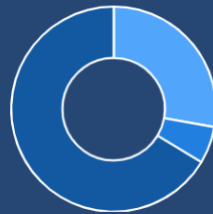
Clients [Edit](#)  
John Smith & Andrea Smith

Dates of Birth  
15th Jul 1961 & 24th Aug 1963  
(58 & 56)

Adviser  
Sol Lemoigne

NET WORTH

£ **342k**



Total Investments:

**£20,000**

Total Pensions:

**£95,000**

Total Assets:

**£226,741**

Total Liabilities:

**£0**

**Sync with back-office**

Import/export client data to your back-office

**Fetch updates**

Import data into the Client Profile

**Update a calculator**

Export data to a new / existing forecast

**Print Net Worth statement**

Print PDF report of your client's finances

**Personal**

Savings & Investments

Pensions

Other Assets

Liabilities

Incomes

Expenses

Servicing



**John Smith**

Born 15 July 1961

✓ **Linked to XPLAN**



**Andrea Smith**

Born 24 August 1963

✓ **Linked to XPLAN**

# Client Profile & Cashflow

## Export to a calculator



Choose a calculator:

Cashflow Modeller

Choose a forecast:

Create a new forecast...

New scenario name:

e.g. Current Situation

### INVESTMENTS

[Check all](#) | [Uncheck all](#)

DEF ISA £20,000.00 Growing at 0.00%

### PENSIONS

[Check all](#) | [Uncheck all](#)

Abbey Life Defined Contributions (... £80,000.00 Growing at 0.00%

123 Employer/Group pension £15,000.00 Growing at 0.00%

### ASSETS

[Check all](#) | [Uncheck all](#)

Home - CF3 5PB £226,741.00 Growing at 0.00%

### INCOMES

[Check all](#) | [Uncheck all](#)

Salary £46,000.00 /year From 58 to 67

### EXPENSES



[Grouped](#) [Ungrouped](#)

[Check all](#) | [Uncheck all](#)

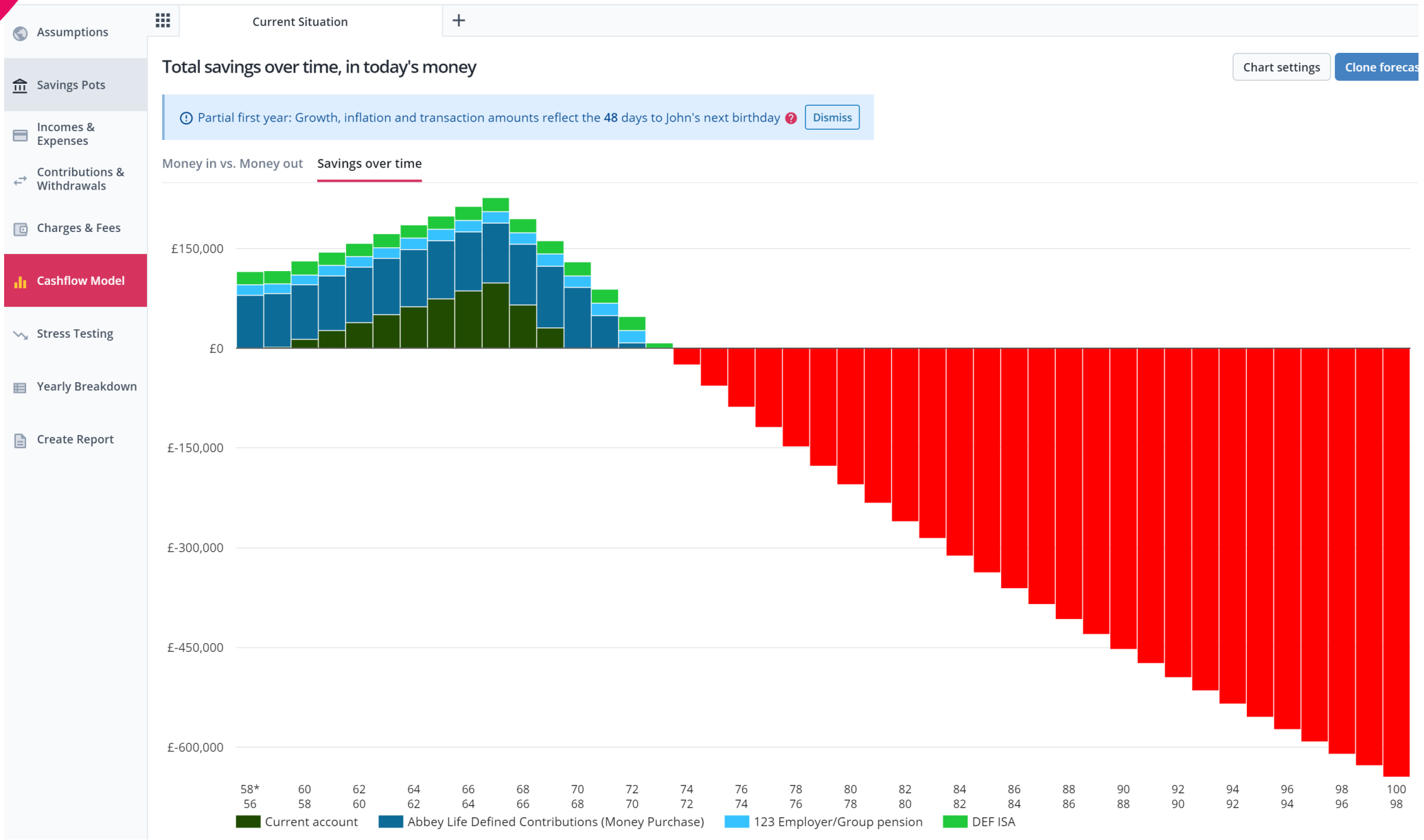
Essential Misc £1,500.00 /month From 58 to 110

Discretionary Misc £1,300.00 /month From 58 to 110

Close

Export

# Client Profile & Cashflow



# Client Profile & Cashflow

- Assumptions
- Savings Pots
- Incomes & Expenses
- Contributions & Withdrawals
- Charges & Fees
- Cashflow Model**
- Stress Testing
- Yearly Breakdown
- Create Report

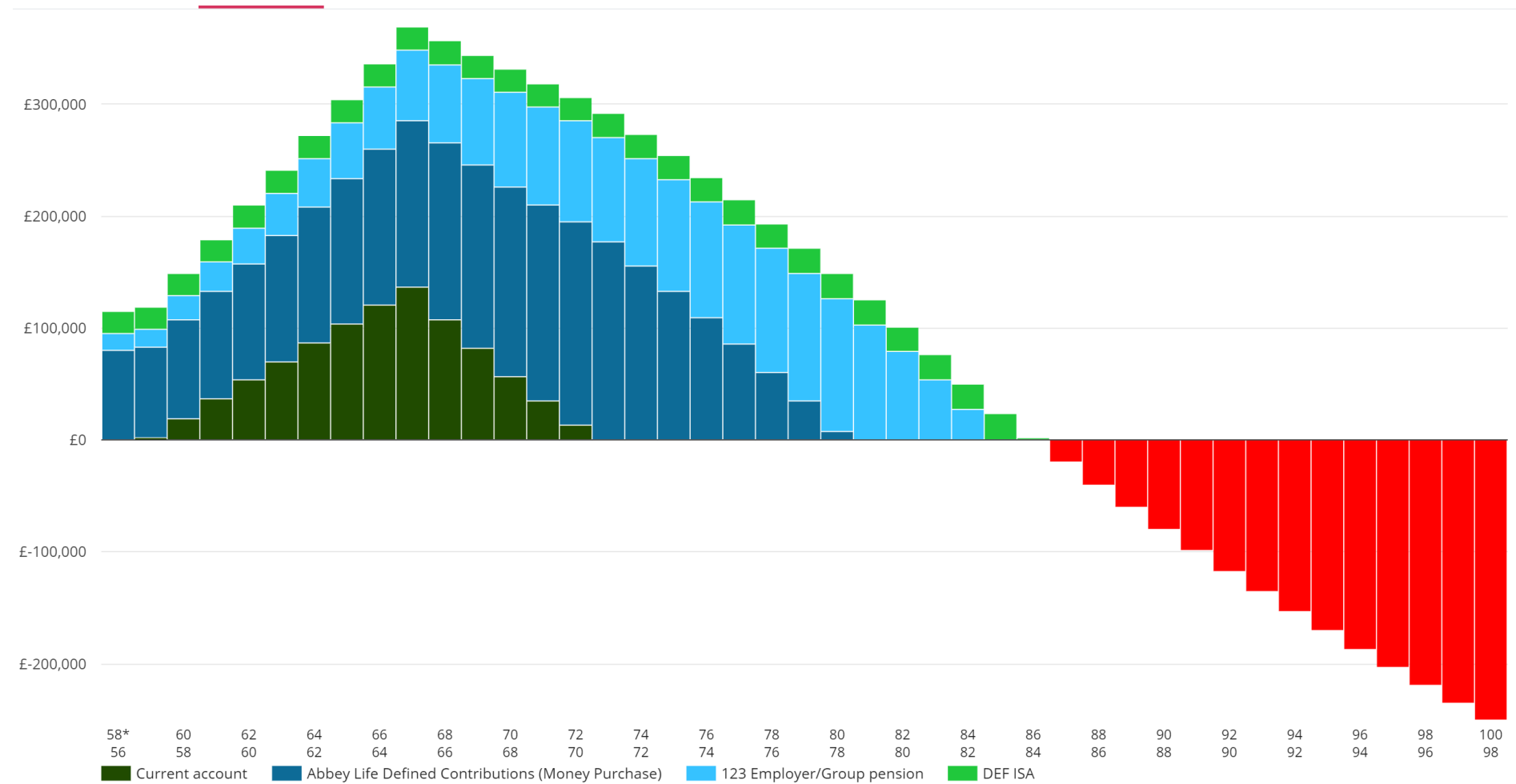
Current Situation      Post Advice      +

## Total savings over time, in today's money

Chart settings    Compare forecasts    Clone forecast

ⓘ Partial first year: Growth, inflation and transaction amounts reflect the 49 days to John's next birthday ? Dismiss

Money in vs. Money out    Savings over time



# Client Profile & Cashflow

Client Profile | John Smith & Andrea Smith

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Clients [Edit](#)

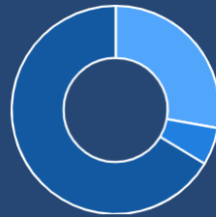
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**Personal**

Savings & Investments

Pensions

Other Assets

Liabilities

Incomes

Expenses

Servicing



**John Smith**

Born 15 July 1961

✓ **Linked to XPLAN**

Contact methods



**Andrea Smith**

Born 24 August 1963

✓ **Linked to XPLAN**

Contact methods

## Fetch updates for the Client Profile

Update the information within the Client Profile from sources such as Client Onboarding or the work you've done in the calculators.

### Fetch updates for the Client Profile

Fetch updates from CashCalc and active integrations to ensure you're always working with the most up-to-date client information. If you have data ready to be pulled, this will be highlighted next to each section requiring action.

Fetch updates from your back-office >

Fetch updates from calculators >

*Last fetched: never*

Fetch financial data from the financial planning calculators within CashCalc.

Fetch updates from Data Capture Forms >

*Last fetched: never*

No completed Data Capture Forms, [send or pre-populate a Data Capture Form](#).

# Client Profile & Cashflow

## Fetch updates for the Client Profile

Update the information within the Client Profile from sources such as Client Onboarding or the work you've done in the calculators.

Client Profile / Update your client data / Fetch updates from calculators

< Back

Confirm updates >

### Investments

UPDATES FETCHED FOR INVESTMENTS

[Check all](#) | [Uncheck all](#)

EXISTING INVESTMENTS

Name	Value	Growth rate
<input checked="" type="checkbox"/> DEF ISA Post Advice	£20,000.00	3.00% <input type="radio"/>
	Last updated: 27/5/2020	<a href="#">Link</a>

Name	Value	Growth rate
DEF ISA	£20,000.00	0.00%
	Last updated: 27/5/2020	

### Pensions

UPDATES FETCHED FOR PENSIONS

[Check all](#) | [Uncheck all](#)

EXISTING PENSIONS

Name	Value	Growth rate
<input checked="" type="checkbox"/> 123 Employer/Group p... Post Advice	£15,000.00	6.00% <input type="radio"/>
	Last updated: 27/5/2020	<a href="#">Link</a>
<input checked="" type="checkbox"/> Abbey Life Defined Co... Post Advice	£80,000.00	6.00% <input type="radio"/>
	Last updated: 27/5/2020	<a href="#">Link</a>

Name	Value	Growth rate
123 Employer/Group pension	£15,000.00	0.00%
	Last updated: 27/5/2020	
Abbey Life Defined Contributi...	£80,000.00	0.00%
	Last updated: 27/5/2020	



# Client Profile & Cashflow

## Incomes

UPDATES FETCHED FOR INCOMES

[Check all](#) | [Uncheck all](#)

EXISTING INCOMES

Name	Value
<input checked="" type="checkbox"/> Salary Post Advice	£46,000.00/year Last updated: 27/5/2020 <a href="#">Link</a>

Name	Value
Salary	£46,000.00/year Last updated: 27/5/2020

## Expenses

UPDATES FETCHED FOR EXPENSES

[Check all](#) | [Uncheck all](#)

EXISTING EXPENSES

Name	Value
<input checked="" type="checkbox"/> Essential Post Advice	£1,500.00/month Last updated: 27/5/2020 <a href="#">Link</a>
<input checked="" type="checkbox"/> Discretionary Post Advice	£300.00/month Last updated: 27/5/2020 <a href="#">Link</a>

Name	Value
Essential	£1,500.00/month Last updated: 27/5/2020
Discretionary	£1,300.00/month Last updated: 27/5/2020


[< Back](#)

[Confirm updates >](#)

# Client Profile

Client Profile | John Smith & Andrea Smith

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Clients [Edit](#)

John Smith & Andrea Smith

Dates of Birth

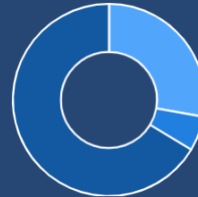
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Savings & Investments

Pensions

Other Assets

Liabilities

Incomes

**Expenses**

Servicing

£ 1,500.00 /month

[View notes \(0\)](#)

[Edit expense](#)

Owner Joint

Description Essential

Type Misc

Starting from 15 July 2019

Until 15 July 2071

£ 300.00 /month

[View notes \(0\)](#)

[Edit expense](#)

Owner Joint

Description Discretionary

Type Misc

Starting from 15 July 2019

Until 15 July 2071

# Fact Find Adviser View

## Request annual updates

Onboarding | John Smith & Andrea Smith

Financial Planning Tools

Onboarding & Fact Find

Client Profile & Integrations


Clients [Edit](#)  
John Smith & Andrea Smith


Dates of Birth  
15th Jul 1961 & 24th Aug 1963  
(58 & 56)

Adviser  
Sol Lemoigne

### Client Onboarding & Fact Find

Send a request to fill in a Fact Find via your client's own login area.  
Client Portal login page: <https://cashcalc-6766.cashcalc.co.uk/login>

 Request updates from John & Andrea

 How the Client Portal works

Client login account status:  
✓ Account set up

Status	Client Login	Permissions	Activity
--------	--------------	-------------	----------

Onboarding status			
Name	Status	Last updated	Actions
Fact Find	<span>Reviewed</span>	2 hours ago	<span>Send new request</span> <span>More ▾</span>

[Go back to Data Capture Forms](#)

- Create and fill Fact Find
- Print latest Fact Find
- View completed Fact Finds

## Upcoming Developments:

- Document Sharing
- Electronic Signature
- Custom Questionnaire
- Custom ATR
- Platforms integrations
- Portfolio Builder
- Any other great ideas you want?

# Thank you for listening!

- **Ask any questions live or in the chat box**
- If you have an account but not Premium - login and you can restart your 28 day free trial
- If you do not have an account - register and get a 28 day free trial